

# Dynamics 365 ERP

SPEAK UP

11.05.2022

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SCALE 



# Slik blir det nye systemet!

## Dynamics 365 Finance & Operations

The screenshot displays the Dynamics 365 Finance & Operations interface. On the left, there is a calendar for May 2022 and a list of work items. The main area is a grid of tiles for various business processes, including: Abonnementfakturering, Bestillingsekrefeite, Fordeler, Kontantstrømsoversikt - alle firmaer, Leverandorfaktureringsregistrering, and Prosjekt. A 'Field Service Administrator Dashboard' is overlaid on the right, featuring a pie chart and a list of work items. The interface is in Norwegian and includes a search bar at the top.

D365 CE Field Service

D365 CE Sales

9 INDUSTRI, INNOVASJON OG INFRASTRUKTUR



12 ANSVARLIG FORBRUK OG PRODUKSJON



13 STOPPE KLIMAENDRINGENE

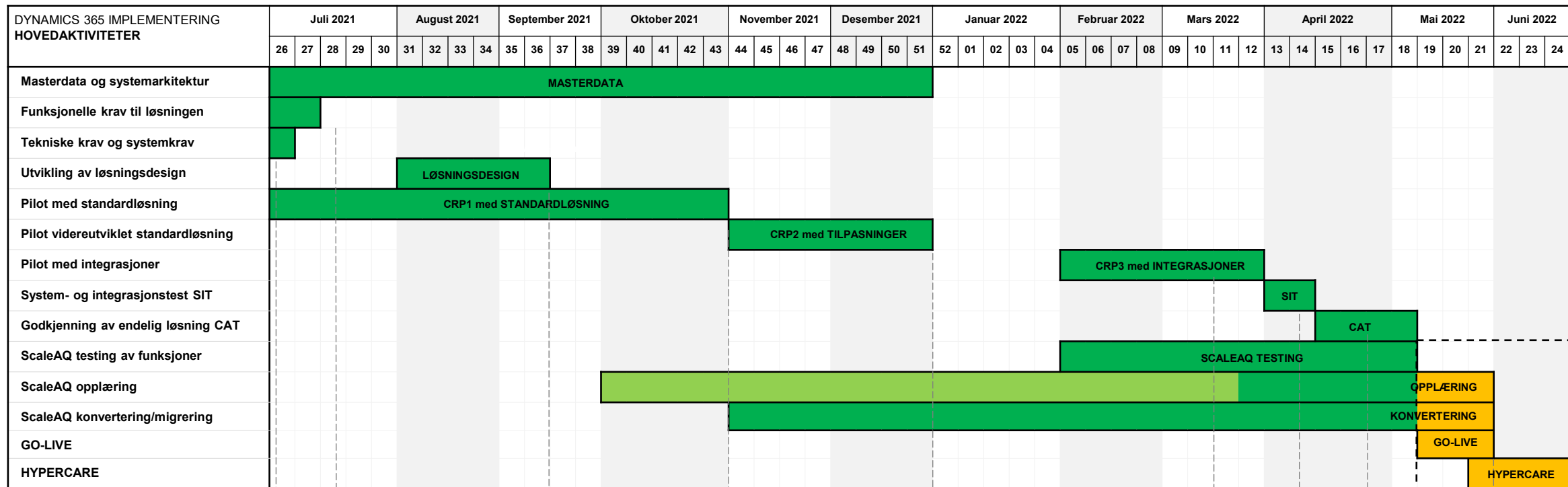


14 LIVET I HAVET





# TIDSLINJE



DXC – leveransekontrakt m/milepeler:





# CAT – omfattende testing av de viktigste delene av systemet - godkjent

Bugs A-Feil - CAT & GO Live = 0

2

Approved

Bugs B-Feil - CAT = 16 / GO-Live=10

3

Approved

Bug C-Feil - CAT

13

Approved Committed

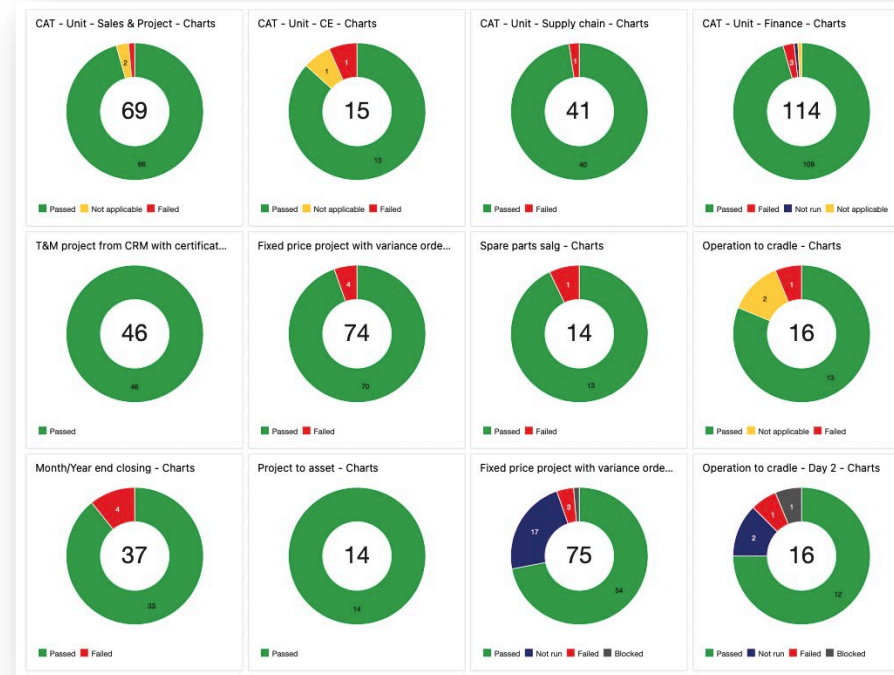
**IMPORTANT**

- Bug is created by the user Status = New \*\*
- Bug is classified and approved by Track lead
- Status = Approved (actual error)
- Status = Removed (Should not have been registered)
- Bug is "fixed" by Tracklead Status = Committed
- Solution is tested by the user
- Status = Done
- Status = Approved (Not approved solution)
- Important information should always be communicated in the comment field (Remember to tag names if needed)
- Assigned to should always be whoever is working on the issue (User during creation and testing, Track lead during the classifying and fixing stages)

**A, B, C Bugs definition**

- A: Critical Error**
  - Error that results in the stoppage of the software or equipment, a loss of data, or in other functions that, based on an objective assessment, are of critical importance to the customer not being delivered or not working as agreed.dd content using the markdown widget.
- B: Serious Error**
  - Error that results in functions that, based on an objective assessment, are of importance to the customer not working as described in the agreement, and witch it is time-consuming and costly to work around
- C: Less Serious Error**
  - Errors that result in individual functions not working as intended, but which can be worked around with relative ease by the customer

Bugs needing a...	Critical approve...	Critical commit...	Closed bugs	Solved bugs
0	2	0	109	76
Work items	Work items	Work items	Work items	Work items
—	Serious approv...	Serious commit...	—	Removed bugs
—	3	0	—	33
—	Work items	Work items	—	Work items
—	Less serious ap...	Less serious co...	—	—
—	12	2	—	—
—	Work items	Work items	—	—





# Produksjonssystem er bestilt fra Microsoft

Microsoft

## New message from FastTrack!

Microsoft FastTrack for Dynamics 365 is a customer success program designed to accelerate implementations and go-live with confidence, so that Dynamics 365 customers can realize business value faster.

Hi Sigve Ellingsen ,

You've received a new message for your Dynamics 365 implementation project ScaleAQ.  
To respond to it, [click here](#).

"

**Dear team, thank you for submitting answers to the go-live readiness review questions.**

We

fin

**We will be processing your go-live review within the next 3 business days and send you the review report. Based on our findings, we might ask for additional clarifications.**

If t

aci

Kind

Micro

**If there are critical risks identified, you will receive communications for those with the ask to confirm further details or take an action and shortly after you will receive a review report. "**

FastTrack for Dynamics 365  
Digital Transformation Platform Group  
Do not reply. This is an unmonitored mailbox.

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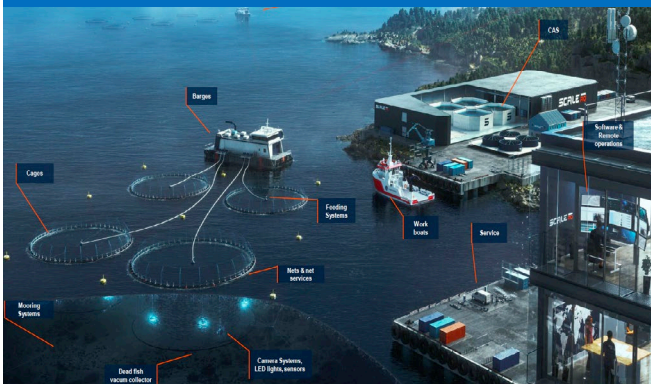
14 LIVET I HAVET





# NY ERP – «GO LIVE» OM TRE UKER

## TILBY OG SELGE



## MOTTA, LAGRE OG LEVERE



## VEDLIKEHOLDE



## KJØPE



## FAKTURERE



## KONTROLLERE



## RAPPORTERE



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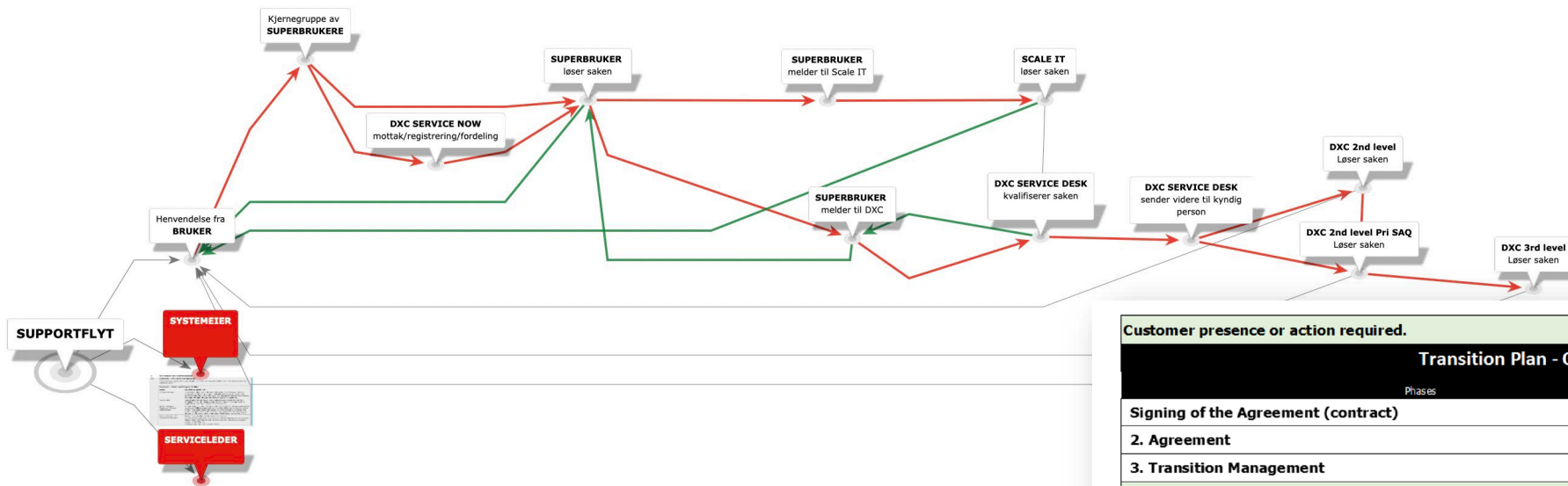


14 LIVET I HAVET





# Supportavtale i virke fra 1.juli



- Supportavtale m/DXC signert uke 17
- Overgang fra prosjekt til support: mai-juni
- ScaleAQ systemeier og superbrukerne på plass: mai
- Hypercare-fase fra DXC (en del av prosjektet): juni
- Supportavtale aktiv fra uke 27

Customer presence or action required.		Transition Plan - Overview											
		Week											
		Phases											
		16	17	18	19	20	21	22	23	24	25	26	27
<b>Signing of the Agreement (contract)</b>													
<b>2. Agreement</b>													
<b>3. Transition Management</b>													
Kick off meeting for the transition - Meeting 60 min													
Biweekly status meetings - 30 min/meeting													
<b>4. Preparation of transition - AX and SNOW</b>													
Fill out list with user that needs access to ServiceNOW - Action 30 min													
<b>5. Preparation of transition - Resources</b>													
Define the process for creating D365 user in the customer system - Meeting 60 min													
Create DXC support consultants as guests in customer Azure AD - Action 60 min													
<b>6. Preparation of transition - Knowledge transfer</b>													
<b>7. Preparation of transition - Knowledge transfer</b>													
<b>8. Technical</b>													
Section		Service	Included	Start Date:*									
2.1		Service Desk (1st level support)	X										
2.2		User and application support (Incidents)	X										
2.3		Service Requests	X										
2.4		Access control and user administration											
2.5		Management of third parties	X										
2.6		Azure subscription management for D365	X										
2.7		Azure DevOps Fundamentals for D365 (DXC Fundamentals)	X										
2.8		Development environment as a service											
2.9		Application Update Service	X										
2.10		Deployment Service	X										
2.11		Test Support (with delivery excellence in test automation)	X										
2.12		Strategic Advisory Service	X										
2.13		Service Delivery management (SDM)	X										
2.14		Change Management	X										
2.15		Release and Implementation Management	X										
<b>9. Knowledge</b>													
Introduction													
<b>10. Testing</b>													
Transition A													
<b>Transition fi</b>													
<b>11. Operatic</b>													
Operations													


\*Agreed Transition Start Date: 02.05.22  
Signature date is set to 25.04.22 If date is exceeded new dates will be agreed (Transition and Start Date - the commencement date)



## BRUKEROPPLÆRING

Uke 17-21 (25.04 - 27.05)

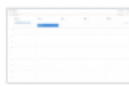
 **UKE 17** 25-29.04  
CAT  
BRUKEROPPLÆRING


 **UKE 18** 02-06.05  
CAT Godkjenning  
BRUKEROPPLÆRING

 **UKE 19** 09-13.05  
Bestilling Microsoft  
BRUKEROPPLÆRING

## KONVERTERING GO LIVE

Uke 18-22 (02.05 - 31.05)

 **UKE 20** 16-20.05  
BRUKEROPPLÆRING  
KONVERTERING GO LIVE

 **UKE 21** 23-27.05  
BRUKEROPPLÆRING  
KONVERTERING GO LIVE  
CUT OFF



## MILESTONE 11

**GO LIVE**  
**01.06.22**



## STENGT PERIODE

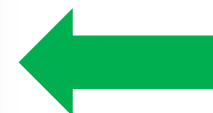
27.mai - 31.mai

## HYPERCARE

UKE 22 30-03.06  
**GO LIVE 01.06.22**

UKE 22 - 26  
**HYPERCARE**

UKE 27  
**SUPPORTAVTALE DXC**



**9** INDUSTRI,  
INNOVASJON OG  
INFRASTRUKTUR



**12** ANSVARLIG  
FORBRUK OG  
PRODUKSJON



**13** STOPPE  
KLIMAENDRINGENE



**14** LIVET I  
HAVET







# Brukeropplæring – hvordan gjør vi det?

1

Løsning for ScaleAQ utvikles og testes gjennom flere piloter - teamleads og nøkkelressursene deltar aktivt

2

Arbeidsprosessene og funksjonene gjøres lett tilgjengelig for testing og opplæring i form av testskripter og skjermbilder

3

DXC trener teamleads og trenere gjennom tilrettelagte Train the Trainer - samlinger

4

Systemet gjennomtestes og godkjennes av ScaleAQ teamleads med sine ressursgrupper

5

Opplæringsprogrammene lages og tilpasses av teamleads for å dekke behovene i ulike brukergrupper

SALG

PROSJEKT

SUPPLY CHAIN

SERVICE

FINANS





# ERP-TRENING

Treningen foregår i døgnåpent treningscenter – alle er velkomne uavhengig av formen – det er trygt å gjøre feil og lære – tilgang til personlig trener og mulighet for egentrening til alle døgnets tider.

Mange har allerede lært basisbevegelsene og fått omvisningen på treningscenteret – og opptakene er tilgjengelig!

Gode trinn for trinn - treningsoppskrifter på de viktigste øvelsene!

Fellesøker med ulike trenere på alle lokasjoner – Bømlo, Frøya, Haugesund, Trondheim.

Virtuell trening på Teams! Alle sesjoner tas opp for egentrening.

Trenerne reiser rundt og du kan få fleksibel og uhøytidelig trening på egen arbeidsplass med personlig trener!

Fokuserte treningsøkter i mindre grupper basert på etterspørsel.

**Husk å avsette tid i kalenderen for egentrening!**



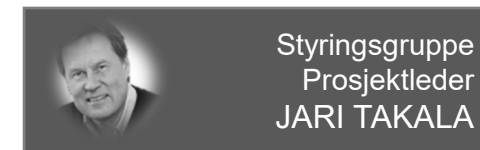
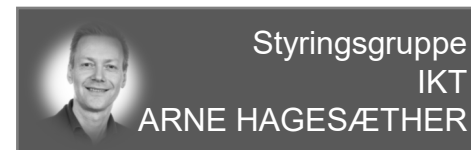
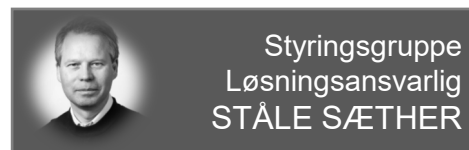
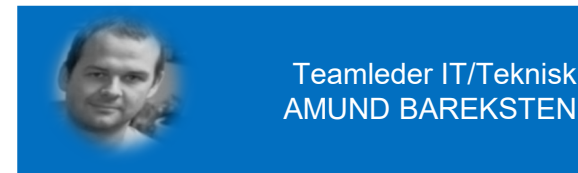
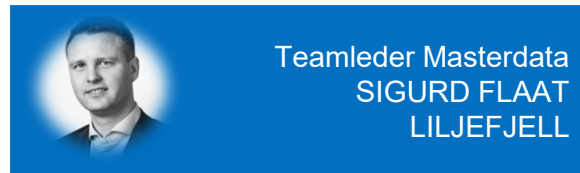
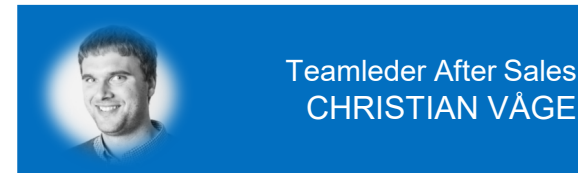
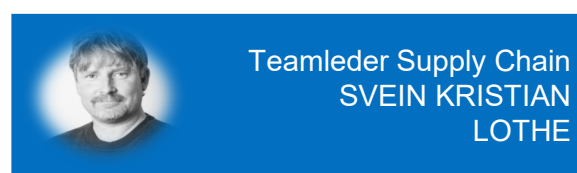
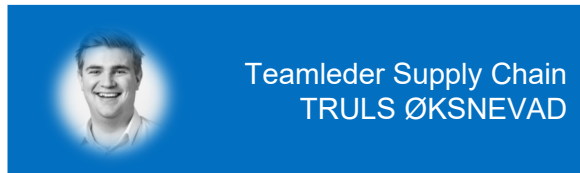
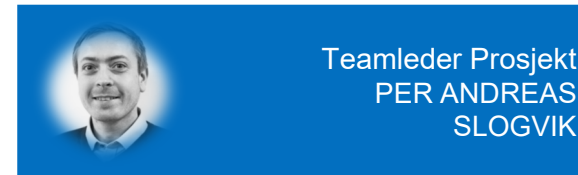
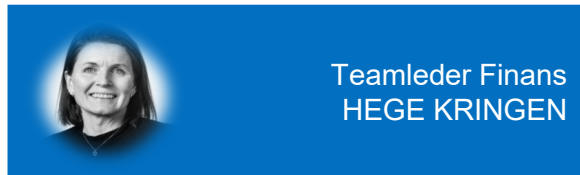
# Timeplan og Booking

	UKE 17	UKE 18	UKE 19	UKE 20	UKE 21
<b>SALG (CRM)</b> KJERSTI/DAG ANDRE	1. Opplæring CE Trondheim	2. Opplæring CE Haugesund	3. Opplæring CE Nord (TRD) Training CE UK 4. Training CE Iceland/Canada 5. Opplæring CE 2 Trondheim	6. Oppfølgingsheat Trondheim	7. Oppfølgingsheat Teams
<b>PROSJEKT</b> PER ANDREAS/KETIL		1. Basis (Teams) 2. Opplæring prosjekt (Teams)	3. Opplæring prosjekt oppfølgingsheat		
<b>SUPPLY CHAIN</b> SVEIN KRISTIAN/TRULS	1. Basis		2. Opplæring Bomlø 3. Opplæring Haugesund 4. Opplæring Frøya		
<b>AFTER SALES/SERVICE</b> CHRISTIAN/SERVICELDERNE		1. Basis	2. Opplæring Servicelederne	3. Opplæring Serviceteknikerne	
<b>FINANS</b> VERONIKA/HEGE/KOFI	1. Basis	2. Bank 3. Anleggsmidler	4. Prosjekt-fakturering 5. Readsoft /Exflow		



# Men, det kan være at vi ikke har fått med alle likevel...

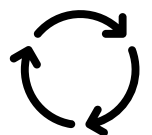
- Hvis du ikke har blitt kontaktet eller innkalt til opplæring, ta kontakt med hvem som helst av oss i prosjektgruppen så retter vi opp fadesen! (eller send epost til [erp@scale.com](mailto:erp@scale.com))



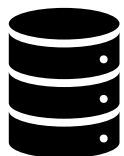
# Konvertering – Når to blir til en



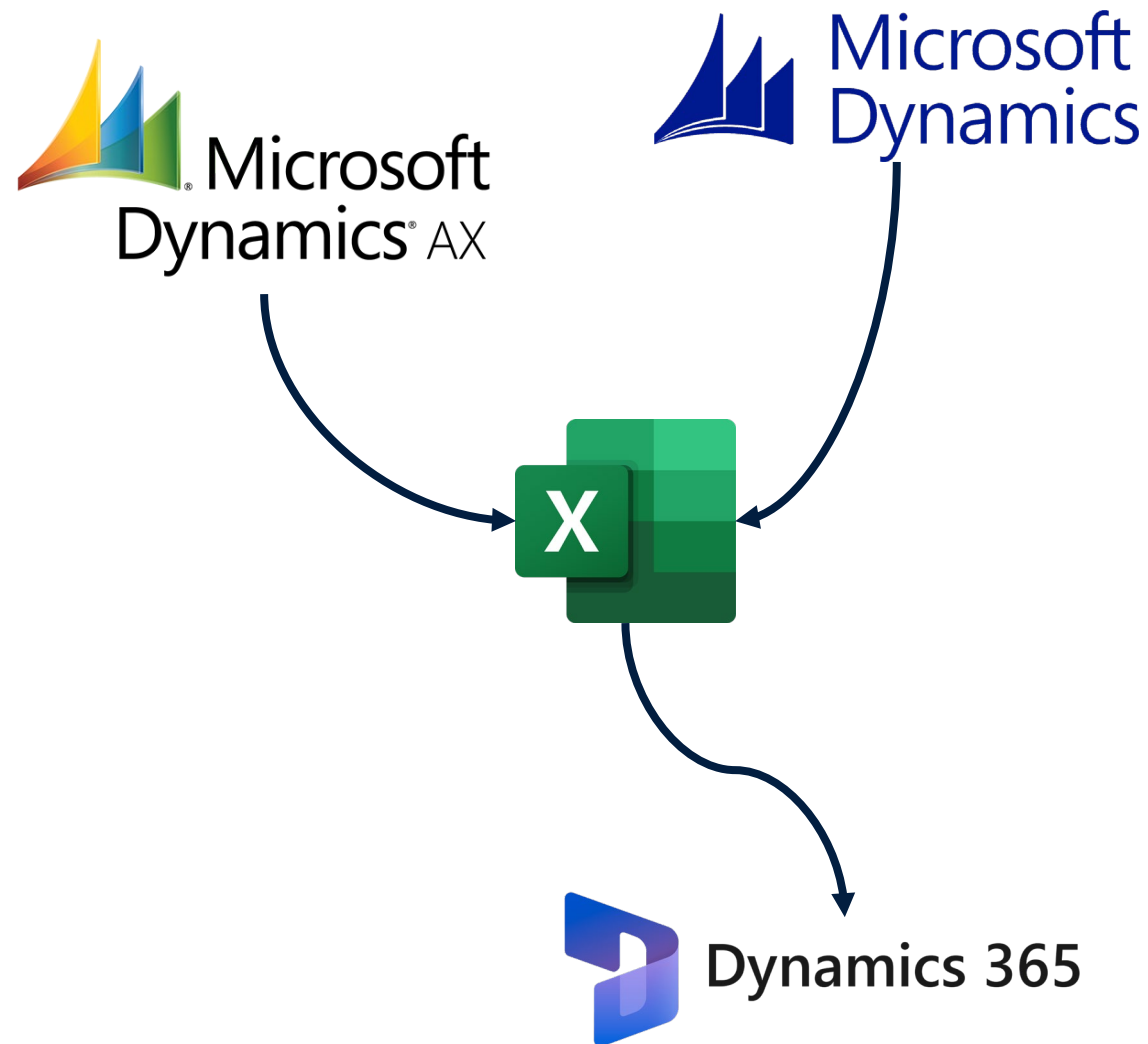
Konvertering er en gylden mulighet for å rydde.



Testkonverteringer i flere iterasjoner.



Konvertering av forskjellige typer data.





# Konvertering - Tidslinje





# Spørsmål?

- Q&A
- [erp@scaleaq.com](mailto:erp@scaleaq.com)

9 INDUSTRI,  
INNOVASJON OG  
INFRASTRUKTUR



12 ANSVARLIG  
FORBRUK OG  
PRODUKSJON



13 STOPPE  
KLIMAENDRINGENE



14 LIVET I  
HAVET





# WE ARE AQUACULTURE